



TENCON HEALTH PLAN

P.O. Box 30161, Lansing, MI 48909 • 866-291-8691

Questions and Answers About THP Plan A

Q: What is the Tencon Health Plan, Plan A?

The Tencon Health Plan (THP) is a County program that provides medical services. The Department of Human Services determines who is eligible for THP, Plan A.

Q: Who is THP for and is THP insurance?

Residents of Crawford, Kalkaska, Lake, Manistee, Mason, Mecosta, Missaukee, Newaygo, Oceana, or Wexford County who are eligible for the Adult Benefits Waiver (ABW) program are enrolled in the Tencon Health Plan, Plan A. THP is NOT insurance. Services must be provided by THP doctors.

Q: What services are covered by THP, Plan A?

Coverage	Copay	Card Used
Office Visits	\$3	THP
Outpatient Lab Tests	\$0	THP
Outpatient X-rays	\$0	THP
Emergency Room (must be medically necessary)	\$0	THP
Outpatient Hospital Services	\$0	THP
Most Prescription Medications	\$1 Generic/\$1 Brand	THP
Prescription Medications not covered by THP	\$1 Generic/\$1 Brand	mihealth
Emergency Ambulance	\$0	THP
Walk-In/Urgent Care	\$3	THP
Medical Supplies	\$0	THP
Mental Health Services (Through the Community Mental Health Services Program)	\$0	mihealth
Substance Abuse Services (Through the Community Mental Health Services Program)	\$0	mihealth

Q: How does the program work?

THP Plan A members will receive a green mihealth card from the State of Michigan AND a white card from THP. Members must get all care at the doctor's office they are assigned to. Other care must be ordered by the THP doctor at that office. Prescriptions must be written for medications on an approved list. Members may need to have a prescription approved by their doctor before they can get the medication. Members must get medications at one of the participating pharmacies. Also, if you go to a non-participating doctor you may get a bill.

Q: What is NOT covered?

Services NOT covered include inpatient hospitalization, chiropractic care, experimental treatment, speech, physical or occupational therapy, hearing aids and related services, durable medical equipment, prosthetics and orthotics.

Also not covered are weight loss programs, cosmetic surgery, home health services, services related to sex change, vision screening, eyeglasses, contact lenses, and dental care of any kind. Also not covered is any condition that can be paid for under another public or private health care program or insurance, hospice care, any service not authorized by a THP provider, travel shots, and sports physicals.

Please Note: More information is in your Member Guidebook. Always check with a THP provider or call Member Services to see if a service is covered.

Q: Who do I call if I have questions?

Call Member Services at: 1-866-291-8691.



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Questions and Answers About THP Plan B

Q: What is the Tencon Health Plan, Plan B?

The Tencon Health Plan (THP), Plan B is a community-sponsored program that helps uninsured people get health care services.

Q: Who is THP for and is THP insurance?

Uninsured residents of Crawford, Kalkaska, Lake, Manistee, Mason, Mecosta, Missaukee, Newaygo, Oceana, or Wexford County with low-income who cannot get Medicare or other programs are eligible for Plan B. THP, Plan B is NOT insurance. Services must be provided by THP doctors. Funds must be available to pay for services. If funds run short, some care will be limited.

Q: What services are covered by THP, Plan B?

Coverage	Copay
Office Visits	\$5
Specialist Services	\$5
Outpatient Lab Tests	\$0
Outpatient X-rays	\$0
Prescription Medications	\$5 Generic/\$10 Brand
Walk-In/Urgent Care	\$5

Q: How does the program work?

THP Plan B members will receive a white card from THP. Members must get all care at the doctor's office they are assigned to. Other care must be ordered by the THP doctor at that office. Prescriptions must be written for medications on an approved list. Members must get medications at one of the participating pharmacies. Also, if you go to a non-participating doctor you may get a bill.

Q: What is NOT covered?

Services NOT covered include inpatient hospitalization, organ transplants, transfusions, chiropractic care, experimental treatment, speech, physical or occupational therapy, hearing aids and related services, durable medical equipment, prosthetics and orthotics.

Also NOT covered are weight loss programs, cosmetic surgery, home health services, services related to sex change, vision screening, eyeglasses, contact lenses, and dental care of any kind. Also not covered is any condition that can be paid for under another public or private health care program or insurance, hospice care, any service not authorized by a THP provider, travel shots, and sports physicals.

In addition, services NOT covered for Plan members include outpatient hospital care, visits to an emergency room, mental health and substance abuse services, dialysis, and medications not on the THP list of covered medications.

Please Note: More information is in your Member Guidebook. Always check with a THP provider or call Member Services to see if a service is covered.

Q: Who do I call if I have questions?

Call Member Services at: 1-866-291-8691.